Ninoska Duin

Senior HR Technical Recruiter / QA Manager

Professional Experience

2019 - Present   **Software Quality Control Manager**, *CorpBID*.
Responsible for software inspection to confirm that it meets customer's requirements. Review of software documentation. Tracking software end users. Web applications used: Jira, Git, Github, Apache. Communication tool: Zoom Meetings & Chat. Methodology: Agile SCRUM

2017 - 2018   **Technical HR Recruiter**, *ZZCom*.
Recruitment for Marketing, CEO, IT Tester and PHP/JS Programmer positions. Communication tool used: Skype.

2016 - 2017   **Software QA**, *ZZCom*.
Running tests to find bugs, errors, defects or any problem that can affect the performance of the computer software or application. Web applications used: Redmine, Rocket Chat, Trello.

2014-2016   **LAMP Programmer.**, *Caracas University*.
Responsible for development and maintenance of academic systems based in Linux, Ubuntu/Debian/Canaima, Apache, Php/Mysql.

2013-2014   **Customer Service.**, *Caracas University*.
Attention and support to students and teachers about issues related to the academic system. Applications used: Windows, Office, Google Drive.

2010-2013   **University Professor.**, *Caracas University*.
Teaching the subject Programming Logic.

2006-2010   **Primary School.**, *Merida*.
English Teacher.

Education

2012-2014   **Master in Strategic Management, Information Technology**, *Universidad Internacional Iberoamericana*.

1997–2002   **Bachelor's Degree of Business Administration**, *Universidad de Los Andes*.

1997–2000   **Information Science Associate Degree**, *Instituto Tecnológico de Ejido*.

Languages

English   **Advanced**, USA Tourist Visa 2018.

Spanish   **Native Speaker**.

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